



## Uttar Pradesh Pollution Control Board, Lucknow

### QUALITY POLICY STATEMENT

Central Laboratory, Uttar Pradesh Pollution Control Board is committed to:

- Provide reliable and accurate test data based on analysis and testing of samples.
- Timely delivery to test/analysis reports to its customers.
- Follow good professional practices in laboratory operations and upgrading professional competence of its personnel.
- Ensure that its employees understand laboratory's quality system documentation and implement the same in its operation.
- Ensure compliance with international standard ISO/IEC 17025:2017
- Continual improvement in its management system and efficiency.
- Ensuring customer satisfaction.
- Top management is committed to maintain consistent operation impartiality & competence of personnel in all lab activities.

### QUALITY OBJECTIVES

- To ensure competence in testing services through PT, ILC and IQC in planned manner.
- Lab maintains 100% impartiality, confidentiality and other risk in lab activities.
- For consistent operation, lab maintains quality, equipment, CRMs, personnel, National and International test method.
- Enhancing the technical competence of its employees.
- Timely completion of all tests/analysis jobs.
- Upgrading technical capability of the laboratory.
- Creating quality culture among work environmental of the laboratory.
- To enhance the test/analysis jobs from private customers.

### STATEMENT BY THE MEMBER SECRETARY

As the Member Secretary, UPPCB, Lucknow, I issue full responsible for the successful implementation of these policies, related to the management system and for maintaining the upholding the integrity of the results of tests and measurements and for ensuring independence and objectivity in the test data.

**(Ajay Kumar Sharma)**  
Member Secretary